

Appendix 3

Local Government Ombudsman – neighbouring borough performance

	Number of complaints	Local settlements	Number of maladministration reports	Average number of days to respond
Lewisham	94	21	1	30.8
Lambeth	200	74	3	21
Southwark	142	76	0	32.5
Greenwich	64	15	0	51.4
Bromley	58	17	0	30.7